

Joint Inspection Services for Older People - Recommendations for improvement

- 1. The partnership should increase the pace of its development of sustainable joint approaches that help to support improvement to:**
 - deliver the Scottish Government's delayed discharge target of no delays
 - over two week duration, and ensure fewer older people experience delayed discharge from hospital.

- 2. The partnership should work with carers and those services that support them to ensure that:**
 - carers are routinely offered a carer's assessment
 - carers' assessments are completed for those carers who request them
 - offering and completing carers' assessments is clearly documented, and revisions to future formats for carers' assessments take into account new carers legislation.

- 3. The partnership should ensure that:**
 - pathways for accessing services are clear
 - eligibility criteria are applied consistently across services, and
 - waiting lists are monitored to manage the allocation of pressurised resources equitably.

- 4. The partnership should work with the Aberdeen City adult protection committee to support improvement in adult support and protection by:**
 - including timescales for all partners for the completion of all stages within the adult protection processes
 - providing oversight of progress of action plans completed from audits, and
 - providing oversight and quality assurance of any action plan resulting from the commissioned review of adult support and protection.

- 5. The partnership should take action to ensure that frontline staff are supported to complete initial inquiries, risk assessments and risk management plans timeously.**

This action should include:

- working alongside Police Scotland to develop a joined up approach for completing inquiries
- streamlining its risk assessment frameworks, and
- ensuring that risk assessments and risk management plans are completed and actioned.

- 6. As part of the continued development of the new integrated arrangements, partners should develop their strategic approach to joint training and development. This should aim to:**
 - offer opportunities beyond mandatory training
 - include the third sector to enhance a shared knowledge of roles and responsibilities, and
 - achieve a cohesive approach to care delivery for older people.

- 7. As part of the continued development of the new integrated arrangements, partners should put a formal plan in place that sets out the future allocation of the integrated care fund and set out clear criteria for how these projects would be evaluated.**

- 8. As part of the continued development of the new integrated arrangements partners should set a clear timetable to agree and implement the structure for locality management teams.**